

Recovery Resource Hub Frequently Asked Questions

COVID-19 INFORMATION & RESPONSE

Are there Coronavirus/COVID-19 cases in Greater Williamsburg?

- The Virginia Public Access Project (VPAP) has created a searchable COVID-19 database broken down by zip code [here](#)

If I become sick while at a hotel/resort, what should I do?

- Anyone who suspects they may have COVID-19 or may have been exposed to COVID-19 should contact their healthcare provider
- Anyone experiencing [an emergency warning sign](#) (including trouble breathing) should call 911 or call ahead to the nearest emergency facility
- It is recommended that anyone with a confirmed case of COVID-19 within a week after a hotel stay notify that hotel for tracing purposes

What are area businesses and event organizers doing to prevent the spread of coronavirus?

- Many businesses have implemented expanded preventive measures, including:
 - Increasing frequency of surface cleanings and providing sanitation gel or wipes to visitors
 - Implementing a response plan in case someone is suspected of contracting COVID-19
 - Communicating guidelines to employees and visitors regarding reducing and preventing the spread of the virus
 - Implementing touchless or low-touch solutions such as contactless technologies and procedures to limit virus transmission

EXECUTIVE ORDERS & RESTRICTIONS

What public health restrictions are in place for Greater Williamsburg?

- Effective May 28, 2021 the Governor created Executive Order 79, view full details [here](#)

What is the status of area hospitals and urgent care facilities?

- All area hospitals and urgent care facilities are operating at normal capacity

Are the area airports still open?

- All area airports, Newport News/Williamsburg International Airport([PHF](#)), Norfolk International Airport ([ORF](#)), and Richmond International Airport ([RIC](#)), are open with social distancing guidelines in place
- For specific information related to one of the area airports or airline carriers, please visit the respective websites

- To learn more about the Transportation Security Administration (TSA) response to COVID-19, please visit [TSA's website](#)

Can I book a taxi/Uber/Lyft? Can ground transportation be shared?

- Local ground transportation is available. It is recommended that you review individual company policies and/or speak with the individual driver regarding shared transportation, social distancing measures, and required protective gear

Can I rent a car?

- Rental car companies are open; however, it is recommended that visitors with questions check with the individual businesses for specific answers

Can I travel with my pet?

- Greater Williamsburg is home to many pet-friendly destinations; please visit individual accommodation or attraction websites to learn more about pet policies

Is it safe for me to book a vacation to Greater Williamsburg this summer?

- Yes, for more information on individual businesses' safety measures, please check [here](#)

GREATER WILLIAMSBURG AREA OPENINGS & CLOSURES

LODGING

How can I find out which hotels and resorts are open?

- For more information, click [here](#); for any information not listed, please visit the respective hotel, resort, or lodging websites and social media channels

Is there a limit to the number of guests per room in a hotel? How many guests (adults/children) are allowed per room?

- As policies vary, visitors with questions should contact the individual property directly

Can I go camping?

- Visitors with questions should consult individual campsite websites and social media channels for further information

Can I visit with my RV?

- For RV information, please consult individual campsite/RV park websites and social media channels

DINING

Are restaurants, bars, and wineries open?

- Restaurants, dining establishments, food courts, breweries, microbreweries, distilleries, wineries, tasting rooms, and farmers markets may operate both indoor and outdoor dining areas at full capacity
- Detailed guidelines for food and beverage establishments may be found [here](#)

How can I find out which restaurants are open?

- For a listing of area restaurants, click [here](#) and visit respective websites and social media channels for further information

Do I need a reservation for dining?

- Visitors with questions should refer to restaurant websites and social media channels for further information on reservations

THINGS TO DO

Are summer camps open?

- Overnight camps began operation on May 1, 2021

Are museums, attractions, and retail locations open?

- Museums, attractions, and retail locations are open
- Please contact businesses and attractions directly for specific information

Are spas, barbershops, nail salons, etc. open?

- Beauty salons, barbershops, spas, massage centers, tanning salons, tattoo shops, and any other location where personal care or personal grooming services are performed may operate without restrictions
- The detailed set of requirements for personal care and personal grooming operations can be found [here](#)

How can I find out which shops are open?

- For information on shops and retail businesses, click [here](#) or visit the individual shop's websites or social media channels for further information

Is Busch Gardens open?

- Busch Gardens Williamsburg is open; for more information, click [here](#)

Is Water Country USA open?

- Water Country USA will open; for more information, click [here](#)

Is Colonial Williamsburg open?

- Colonial Williamsburg is open; for more information, click [here](#)

Is Jamestown Settlement open?

- Jamestown Settlement is open; for more information, click [here](#)

Is the American Revolution Museum at Yorktown open?

- The American Revolution Museum at Yorktown is open; for more information, click [here](#)

Is Historic Jamestowne open?

- Historic Jamestowne is open to the public; for more information, click [here](#)

Is Yorktown Battlefield open?

- The following areas are open to pedestrians and, in most cases, bicycles: Yorktown Tour Roads, Yorktown National Cemetery, Yorktown Victory Monument, and Main Street; more information can be found [here](#)

Is the Colonial Parkway open?

- Colonial Parkway is open
- Jamestown Island Loop Road will remain closed to cars and general visitation other than pedestrians and bicyclists; for more information, click [here](#)

Is William & Mary open?

- William & Mary is open; for more information, click [here](#)

Are golf courses open?

- Golf courses are open; please check individual golf course websites for more details

Are the beaches open?

- The beaches are open

Are state parks open?

- Virginia State Parks are open
- For more information, click [here](#)

Where can I find more information on what is open, what is closed, and hours of operation?

- For the most up-to-date information, click [here](#)

Additional Links:

- [City of Williamsburg, Important COVID-19 Information](#)
- [City of Williamsburg Resources](#)
- [York County Resources](#)
- [James City County Resources](#)

###